



HOW TO AVOID BEING A VICTIM OF GRANDPARENT SCAMS

“Hi Gramma/Grampa, I’ve been in an accident and I’m in trouble”

Does this sound familiar? If you get this phone call



- Be suspicious of anyone who contacts you with an urgent request for money or asking for money.
- Do not provide any personal information over the phone. For example, do not give the caller the names of your friends, family members, your home address, or other information that could be used to compromise your security.



- Do not send money through the mail, courier services, or agree to have someone come to your house to pick up money.
- Do not wire money without confirming the details with the family members involved.
- Canadian court systems do not use “bail bondsman” to free a person from custody. If you are asked to send money, or post bond, be suspicious of the process and call police immediately.



- If you get a call from someone who identifies themselves as a police officer or lawyer, they will never ask for money or valuables.
- It’s okay to hang up the phone and call a family member, or your local police service to verify the details of any urgent request.